

**WAC 388-891A-1300 Why does DVR close a case service record?** A DVR counselor will close your case service record for any one or more of the following reasons:

(1) You achieve an employment outcome as described in WAC 388-891A-1310;

(2) DVR determines that you do not meet the eligibility criteria described in WAC 388-891A-0500 and you are not eligible or no longer eligible because:

(a) You accepted extended employment as defined in WAC 388-891A-0010(5);

(b) You are not capable of benefiting in terms of an employment outcome based on clear and convincing evidence found through trial work experiences, as described in WAC 388-891A-0527;

(c) You are not capable of benefiting in terms of an employment outcome because DVR cannot verify that you are legally authorized to work, as described in WAC 388-891A-0507;

(3) You are no longer available to participate in services, for reasons including, but not limited to one or more of the following:

(a) You have begun medical treatment that is expected to last longer than ninety days and prevents your continued participation;

(b) You entered and will reside in a medical institution for an indefinite or considerable period of time;

(c) You entered a correctional institution (such as a prison, jail, reformatory, work farm, or detention center) or other institution designed for confinement or rehabilitation of criminal offenders for an indefinite or considerable period of time; or

(d) You are a member of the reserve forces of the military and you have been called into active military service for a period to exceed 90 days;

(4) You ask DVR to close your case because you are no longer interested in receiving VR services;

(5) You cannot be located or you have not responded to repeated attempts to contact you using the contact information that you provided;

(6) You have been transferred to another agency that better meets your needs;

(7) You decline to participate in required or agreed upon conditions or services at any point after signing an application, including prior to the determination of eligibility;

(8) Your actions or nonactions make it impossible to begin or continue DVR services;

(9) You require supported employment services, have explored all available options for securing resources for extended services or natural supports with your DVR counselor, and there is no reasonable expectation these services will become available.

[Statutory Authority: RCW 74.29.020(8) and 34 C.F.R., Parts 361, 363, 397. WSR 18-12-035, § 388-891A-1300, filed 5/29/18, effective 6/30/18.]